

UNIVERSITY OF COLOMBO, SRI LANKA

FACULTY OF MANAGEMENT AND FINANCE

Bachelor of Business Administration (Level II - Semester VII) Examination-2017

HRM 2210 – Team Development

Two (02) Hours

Answer Any Five (05) Questions

1.
 - i. What are the factors driving introduction of team working environment to business organizations? Explain.
(10 Marks)
 - ii. How do you determine the suitability of teams as an appropriate option for the organization? Explain important points to take into account.
(10 Marks)

(Total 20 marks)

2.
 - i. “Workplace teams can be developed from sports teams by considering its merits to successful work teams.” Do you agree with this statement? Support your answer with justification.
(10 Marks)
 - ii. Discuss the factors that can be influenced on ineffectiveness of team work.
(10 Marks)

(Total 20 marks)

3.
 - i. “One of the consequence of team work would be effective application of HRM practices” Explain this statement.
(10 Marks)
 - ii. “Effective team has *distributed leadership*” Do you agree with this statement? Support your answer with evidence.
(10 Marks)

(Total 20 marks)

4. Explain advantages and disadvantages of the team work by using your experiences that you have learned from a bowling game.

(20 marks)

5. What are the most important team characteristics that you can be learned from an Article; "High Performance Teams, Lessons from the Pygmies By M.F.R. Kets De Vries".

(20 marks)

6. i. Discuss, main factors that can be facilitated the effectiveness of team.

(10 Marks)

ii. What are the key roles need to be played by the members of the team? Explain with examples

(10 Marks)

(Total 20 marks)

7. i. What are the conditions driving team motivation within a business organization?

(10 Marks)

ii. Briefly explain reasons affecting conflict within an organization.

(10 Marks)

(Total 20 marks)

8. i. Describe five-stage model with reference to special task based team.

(10 Marks)

ii. Discuss the reasons for team performance variances at each stage of its development process.

(10 Marks)

(Total 20 marks)