

**UNIVERSITY OF COLOMBO, SRI LANKA
FACULTY OF ARTS**

THIRD YEAR EXAMINATION IN ARTS – SEMESTER II - 2016/2017

SOC 3248 - Sociology of Industry and Formal Organizations

Two (02) Hours

Answer Three (03) questions only

1. 'Role relationships and prescribed interactions that occur among human beings are more important than physical resources and environment of a work organization'. Do you agree with this statement? Explain.
2. Critically discuss the difference in the approaches of F.W Taylor and Elton Mayo to the study of problems in industries.
3. 'Organizational efficiency is dependent on vital communication'. Discuss this statement with examples.
4. Effective leadership is essential for the success of work organizations.' Explain this statement with examples.
5. Critically examine the contribution made by Sri Lankan sociologists to understand the status of women workers in the Katunayake Free Trade Zone.
6. Write short essays on any (02) two of the following topics.
 - i Organizational Structure
 - ii Causes of Absenteeism in work organizations
 - iii Causes of Job Satisfaction in Work Organizations
 - iv Industrial Conflicts and Conflict Management Tactics
