

**UNIVERSITY OF COLOMBO, SRI LANKA**

**FACULTY OF GRADUATE STUDIES**

**Postgraduate Diploma in Labour Relations & Human  
Resource Management**

**Repeat Examination March 2019**

**PgD.LRHRM – 507: Consultancy Interventions in Labour and Human Resource  
Management**

**Three (03) Hours**

**Answer all questions**

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1. i. Define the term consultancy. (05 Marks)
- ii. State and describe five generic purposes of consultancy. (20 Marks)
- (Total 25 marks)**
2. Briefly explain how consultants use the ten principle ways in consulting. (25 Marks)
3. Describe the consultant's approach to a management survey with a diagram (25 Marks)
4. Discuss the ethical issues faced by the consultants during the consultation process. (25 Marks)

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