

**UNIVERSITY OF COLOMBO – SRI LANKA**  
**FACULTY OF ARTS**  
**SECOND YEAR EXAMINATION IN ARTS – SEMESTER II – 2016/2017**  
**PSC 2220 – APPROACHES TO PUBLIC POLICY & ADMINISTRATION**  
**TIME: TWO (02) HOURS**

Answer **Three (03)** questions only.

Each answer will carry a maximum of **Twenty (20)** marks.

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1. Provide brief notes on the following:
  - i. The meaning of public policy
  - ii. The scope of public administration
  
2. Critically analyse the relationship between public policy, public administration, and politics with relevant examples.
  
3. Discuss the role of public administration in development processes in developing countries.
  
4. Explain the importance of management techniques in providing efficient public service.
  
5. Examine the key elements of 'formal' and 'informal' organizations.

(P. T. O)

6. Write notes on any two (02) of the following:

- i. Impact of globalization on Sri Lankan public policy
- ii. Comparative administration
- iii. History of public administration
- iv. Actors influencing public policy

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