

**UNIVERSITY OF COLOMBO, SRI LANKA
FACULTY OF ARTS**

THIRD YEAR EXAMINATION IN ARTS – SEMESTER II – 2017/2018

SOC 3248 – Sociology of Industry and Formal Organizations

Two (02) Hours

Answer Three (03) questions only

1. **Either**

Evaluate Elton Mayo's contribution to the development of the Human Resources and human relations theory.

Or

Explain with examples the relevance of Frederick Winslow Taylor's Scientific Management theory to the field of Industrial sociology.

2. Critically examine with examples the strengths and limitations of at least three different leadership styles which could exist in a formal organization.
3. 'The nature of work has changed through historical stages'. Do you agree with this statement? Give reasons for your answer with examples.
4. Explain with examples the importance of formal and informal communication within a formal organization.
5. Critically examine the importance of conflict management in a formal organization.
6. Critically discuss how the social and economic patterns prevailing in the free trade zone affect the social status of female workers employed in free trade zone.
