

UNIVERSITY OF COLOMBO

FACULTY OF ARTS

THIRD YEAR EXAMINATION IN ARTS – SEMESTER II – 2017/2018

INR 3247– Introduction to Intervention, Mediation and Negotiation

Time: **Two (02)** hours

Answer **three (03)** questions only

1. Since the end of the Cold War phase the tools of Conflict Resolution have evolved rapidly. As a student of the discipline of Conflict Resolution, do you think these tools are successful in resolving modern conflicts? Explain your answer with relevant examples.
2. “Mediator is neither a Judge nor an Arbitrator”. Justify your answer constructively by referring to the characteristics of a mediator’s role.
3. Answer **both (02)** sections
 - i. Briefly outline the intervention methods.
 - ii. Critically analyze how the methods of intervention were employed and gradually altered during the different stages of the Kosovo conflict.
4. Write a descriptive essay on the challenges emanated in the Conflict Resolution field in the contemporary context.
5. Compare and contrast the approaches of Bargaining and Problem solving in negotiation.
6. Write short notes for any **two (02)**
 - i. Tashkent Declaration
 - ii. George Mitchell
 - iii. Dayton Accord
 - iv. Spoilers
